

December 21, 2016

Did You Know: FEMA Decisions Can Be Appealed

Hurricane Matthew survivors in South Carolina can appeal for more assistance if they disagree with the Federal Emergency Management Agency's decisions regarding their applications.

According to a news release issued by FEMA, registered survivors can appeal FEMA's decision by taking the following actions:

- Submit a written appeal explaining why the survivor disagrees with the decision. The letter must include supporting documents and must be signed and dated.
- List the FEMA registration number on every page along with the disaster name "DR-4286-SC."
- Mail the letter and supporting documents in the same envelope within 60 days of receiving the determination letter to:
FEMA National Processing Service Center
P.O. Box 10055
Hyattsville, MD 20782-7055

Letters may also be faxed to 800-827-8112, Attn: FEMA Appeals Office.

[Click here to view the full release issued by FEMA.](#)

Graphics:

What to do if you disagree with FEMA's decision letter
<https://www.fema.gov/media-library/assets/images/111522>

WHAT to DO if YOU DISAGREE with FEMA'S DECISION LETTER

1 Read the letter carefully to find out why the decision was made.

Do you need to provide additional information?

- Insurance determination letter.
- Proof of occupancy or ownership.
- Proof of ID.
- Applicant's signature.

Common reasons for the initial decision:

- The damage was to a secondary home or a rental property, not a primary residence.
- Someone else in the household applied and received assistance.
- Disaster-related losses could not be verified.
- Insurance covered all losses.

2 Contact FEMA for help with filing an appeal or any questions.

CALL

800-621-3362
(711 or Video Relay Service available)
800-462-7585 (TTY)

VISIT

A Disaster Recovery Center

3 File a written appeal.

Explain why you think the decision was not correct.

- Provide supporting information and documents.
- Include your FEMA registration number on all documents.
- Sign the letter.

Mail or fax your appeal within 60 days of the decision letter date, or drop it off at a Disaster Recovery Center.

FEMA